

Intalio Case

Craft Process Excellence

An Intalio **Platform™** Product



intalio

| Your Digital Transformation Partner

Top Enterprise Process Challenges

Fragmented Processes

Siloed & manual systems slow collaboration and process efficiency.

Rigid Workflow Tools

Legacy systems can't adapt to changing business needs.

Frustrated Customers

Service delays and unmet expectations negatively impact customer experience.

Lack of Visibility

Poor tracking and reporting hinder taking data-driven decisions.

Slow Development Cycles

Complex coding slows the updates and rollout of new processes and services.

Compliance Pressure

Manual tracking of audits & compliance is time-consuming and error-prone.

Inconsistent Performance

Employees are confused about next steps due to unclear responsibilities.

Build People-Centric Processes

Intalio Case: Impact of AI-Driven Process Transformation

Accelerate Process Automation

Build workflows faster and reduce cycle times with intelligent design, optimised execution, enhanced visibility, and coordination across departments.

Create Service Excellence

Deliver, update, integrate, and scale services to exceed customer expectations, and outperform the competition through agile, people-centric operations.

Get Real-Time Performance Insights

Gain instant visibility into process efficiency, identify bottlenecks early, and make data-driven decisions to improve outcomes continuously.

Boost Workforce Productivity

Automation, AI & GenAI help teams focus on higher-value work, optimize resource utilisation, enhance cross-functional collaboration, and drive continuous improvement.

Lower Operational Costs

Eliminate redundant tasks, minimise errors, reduce manual effort, and cut processing inefficiencies to maximize operational efficiency and savings.

Establish Process Governance

Define clear ownership, enforce standardised practices, and ensure compliance across all workflows to drive accountability and operational consistency.

Intalio Case: AI & Low Code/No-Code Driven Process Management



AI-Powered Enterprise Process Automation

Visual Process Modelling:

Build templates, manage forms, and handle errors, scheduling, and rules.

Dynamic Business Rules:

Apply logic and automate decisions across workflows using configurable conditions and rule-based events.

Advanced Admin Console:

Full control over users, permissions, and system configurations with auditing, and role management.

User-Centric Portal:

Simplify user interactions and task tracking through personalised workspaces.

Custom Forms & Integration:

Build dynamic forms, connect with content systems, enable validation, and support multi-source data mapping.

Real-Time Notifications:

Keep users informed with timely alerts and status updates through multi-channel delivery and custom triggers.

Powerful Orchestration Engine:

Automate the coordination of backend tasks and streamline complex integrations.

Analytics & Dashboards:

Track KPIs, monitor time, visualise performance, and enable filtering, drill-downs, and real-time update.

Seamless Integrations:

Connect easily with third-party solutions and legacy systems using APIs catalogues and universal connectors.

A Signature Experience

83%

of IT leaders believe workflow automation is necessary for digital transformation.

67%

of companies use business process automation to streamline and automate daily repeatable tasks.

66%

of enterprises report increased knowledge worker productivity through automation.

40%

increase in backoffice employees' productivity is expected with AI-powered automation is expected.

60%

of customer service professionals give automated recommendations.

65%

of organizations are using some form of artificial intelligence for at least one business function.

Why Intalio Case?

Low-Code/No-Code Power

Empowers non-technical users to easily build and manage workflows with speed and autonomy.

Cross-Industry Adaptability

Supports various use cases across public & private sectors with a strong intelligent workflow engine.

Ease-of-Use & Adoption

Multilingual with easy configuration, intuitive navigation with latest UX design principals.

Continuous Updates

Enriched with a roadmap for continuous enhancements in features, usability, and more.

Advanced AI & GenAI

Streamlines processes, assists employees with different techniques for greater efficiency.

360° Case Visibility

Provides a unified, real-time view of all case content, updates, timelines, and actions.

Secure & Stable

Uses tight and granular identity and security practices to ensure proper process access and usage.

An Intalio Platform™ Product

Runs on a Microservices-based architecture & easily integrates with Intalio Platform™ products.

Link Process, Data & Content

Weaves content, documents, and data into processes to create one unified journey that drives alignment and control.

Ready for Integration

Equipped with universal connectors & API catalogues to integrate with third-party systems and services.

Flexible Deployment

Can be deployed on-premises, cloud, and using a hybrid deployment model as per customer needs.

Automate. Orchestrate. Excel.

About Intalio Case

Intalio Case is an AI-powered workflow management solution that empowers enterprises to design, automate, and optimise even the most complex processes. By seamlessly weaving data and content into workflows, it transforms organisations into intelligent, agile digital workplaces—boosting productivity, enhancing service delivery, and staying ahead of the competition.

With low-code/no-code capabilities, an intuitive interface, and advanced GenAI, it helps in crafting process excellence. Easily configurable, it supports on-premises, cloud, or hybrid deployments and integrates seamlessly with third-party ecosystems.

Intalio Case is part of the fully integrated Intalio Platform™ suite of products designed to automate, integrate, and control the journey of data, content, and processes in the enterprise.

Contact Us for a Demo

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